



Guidance from Connecticut REALTORS®

March 24, 2020

Related to Cleaning, Disinfecting and Prevention

Connecticut REALTORS® (CTR) is committed to assisting you with information to safely practice real estate during this time of the COVID-19 pandemic.

As essential parts of our business move forward, it is important to the health and safety of the State, our buyers, sellers and families that every best effort be taken to adopt the principles of the CDC and the Governor's request to "Stay Home, Stay Safe" to the greatest extent practicable.

As provided in our earlier guidance dated March 23, 2020, it is imperative that services being provided are only those essential to the transaction. At all times limit the number of in-person activities to those which are essential.

You should consider that anyone you are in contact with may have the virus. Many are carriers or infected but not yet exhibiting symptoms.

- Eliminate any in-person contact that is not necessary
- Utilize [proper hand washing techniques](#)
- Read and understand the recommendations from [CDC](#) and the [State of Connecticut](#)

Guidance related to telephones, appliances, computers, cars:

- [NAR's REALTOR Magazine: How to Keep Your Phone, Laptop and Car Germ Free](#)
- [CDC: Cleaning & Disinfecting Guide](#)

Guidance related to entering a seller's property:

- Listing agents should not leave brochures and flyers in the property but upload to the MLS instead
- Strongly discourage anyone who does not need to be there from attending the showing
- Ask seller to open the door – minimize use of lockboxes if the seller is sheltering at home
- If using a lockbox be sure to disinfect the key, the box, and the door knob
- If you are using disposable gloves, be sure to dispose of them after leaving each property
- Ask seller to turn the lights on and leave interior doors, drapes and blinds open
- Refrain from touching any surface during a showing
- Maintain a safe distance from anyone in the property—preferably a minimum of 6 feet
- Listing agents should remind sellers to sanitize surfaces after each showing is completed
- Bring your own sanitizers – don't rely on others to have or bring it
- Follow suggestions in the CDC: [Cleaning & Disinfecting Guide](#) and provide this information to your sellers

Guidance related to cleaning your office or home:

- [OSHA COVID-29 Control & Prevention](#)

*This document is provided based on information known to us to date. It is subject to change at any time. Guidance is subject to change as situations evolve or as any government entity may otherwise dictate. CTR is not your corporate legal counsel. **CTR is providing this guidance as our best effort to help you in these challenging times.***